**Jira test board Credentials:**

**1. outlook email and password:**

[mohamadhashem@live.com](mailto:mohamadhashem@live.com)

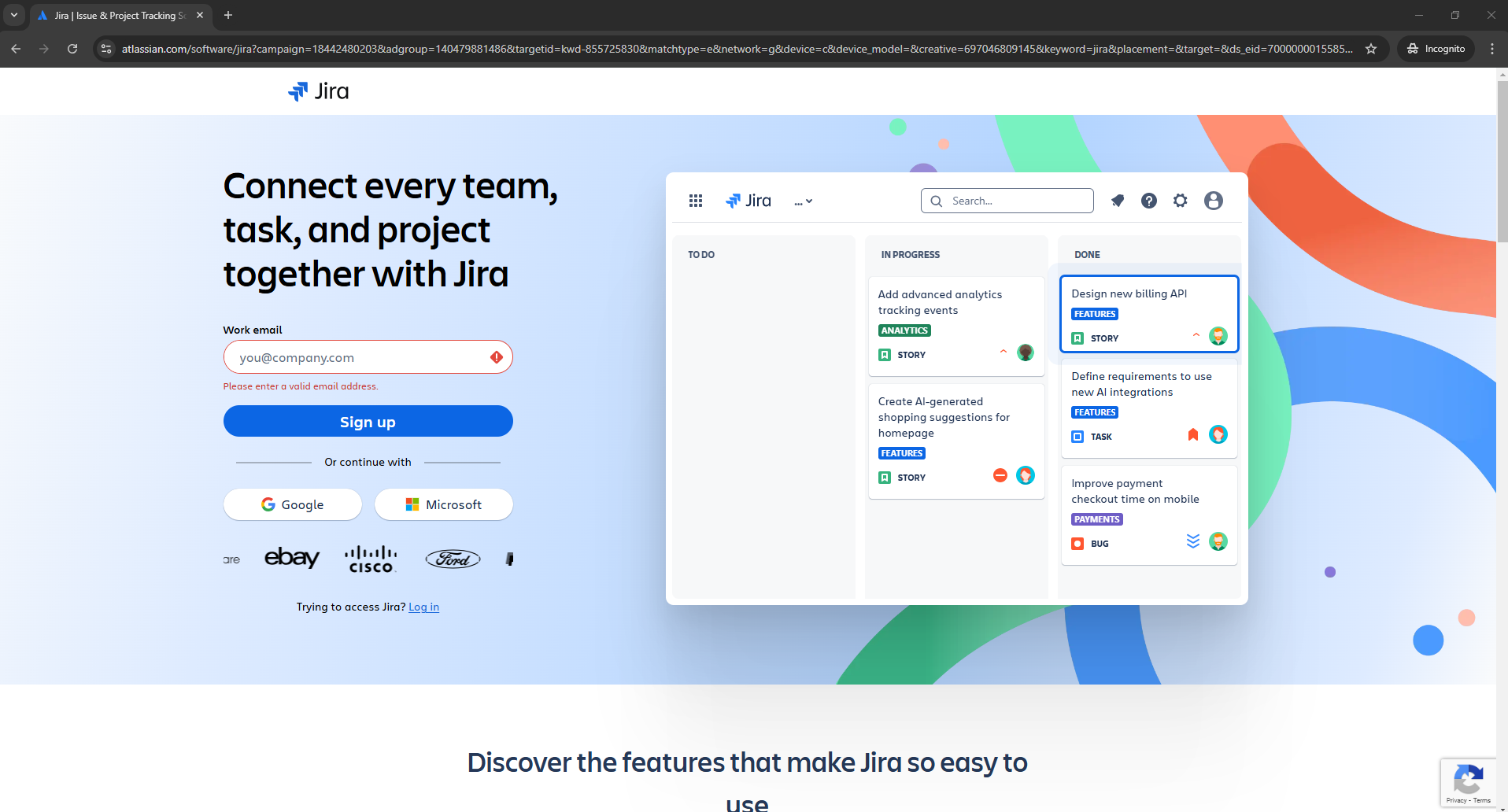
login from Microsoft directly

**4. link:**

https://mohamadhashem.atlassian.net

**Steps to create a Jira Board:**

1. Create a JIRA account on <https://www.atlassian.com/software/jira> then sign in

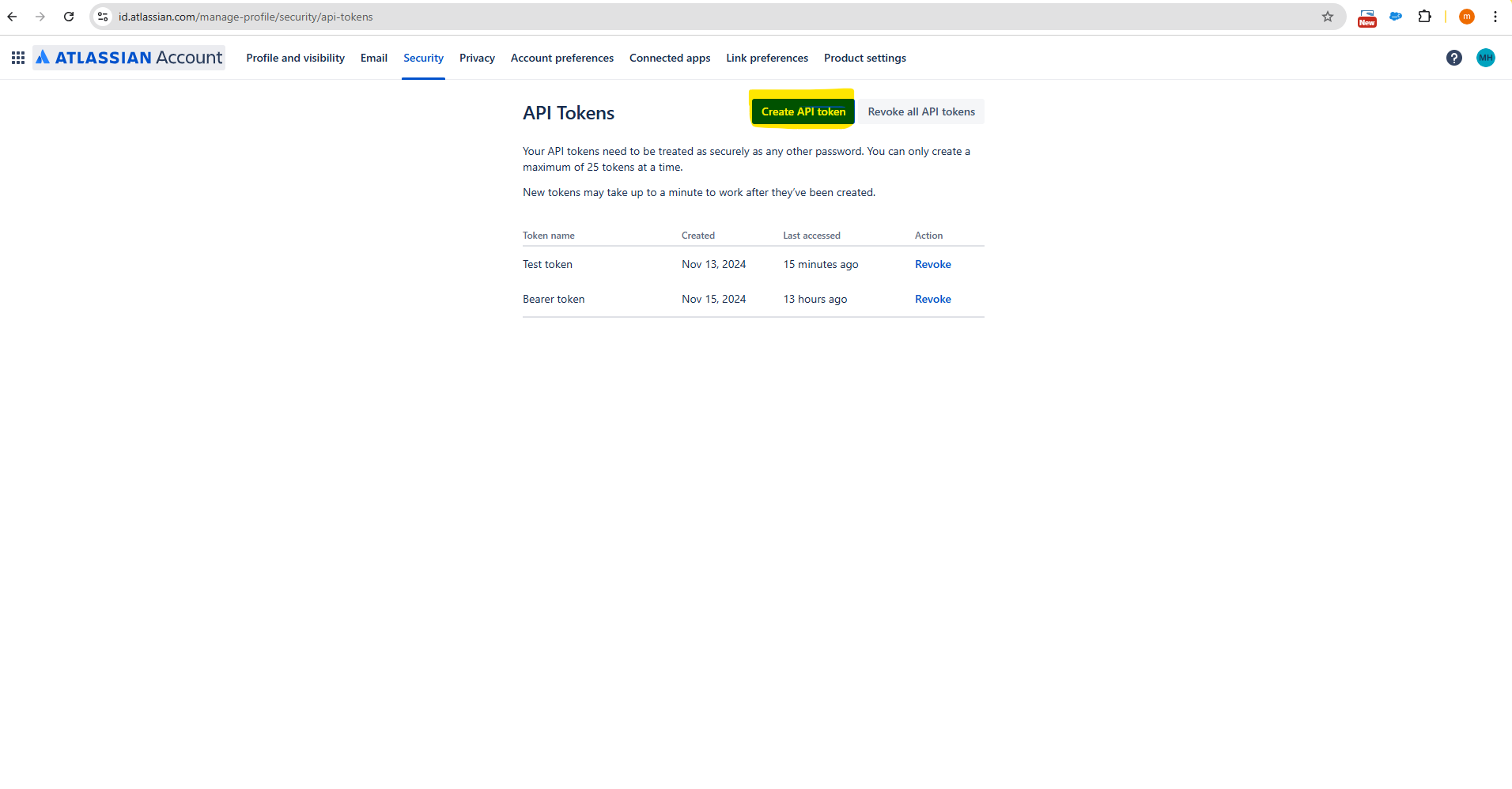


1. Create a JIRA service management project

A screenshot of a computer

Description automatically generated

1. Get an API token in Atlassian settings 🡪 account settings 🡪 security 🡪 [Create and manage API tokens](https://id.atlassian.com/manage-profile/security/api-tokens)



1. In postman, import the requests to create, edit, and get requests from the attached imports
2. Postman APIs:
   1. Get all requests:
      1. URL : https:// your\_domain.atlassian.net/rest/servicedeskapi/request
      2. Authorization: get token created before, use basic auth where email = your\_email and password = token\_generated
      3. Method type: GET
   2. Create a request:
      1. URL: https:// your\_domain.atlassian.net/rest/servicedeskapi/request
      2. Authorization: get token created before, use basic auth where email = your\_email and password = token\_generated
      3. Method type: POST
      4. Body:

{

  "serviceDeskId": "1",  //get this when you get all requests from serviceDeskId in the response

  "requestTypeId": "13", //get this when you get all requests from requestTypeId in the response

  "raiseOnBehalfOf": "your\_email",

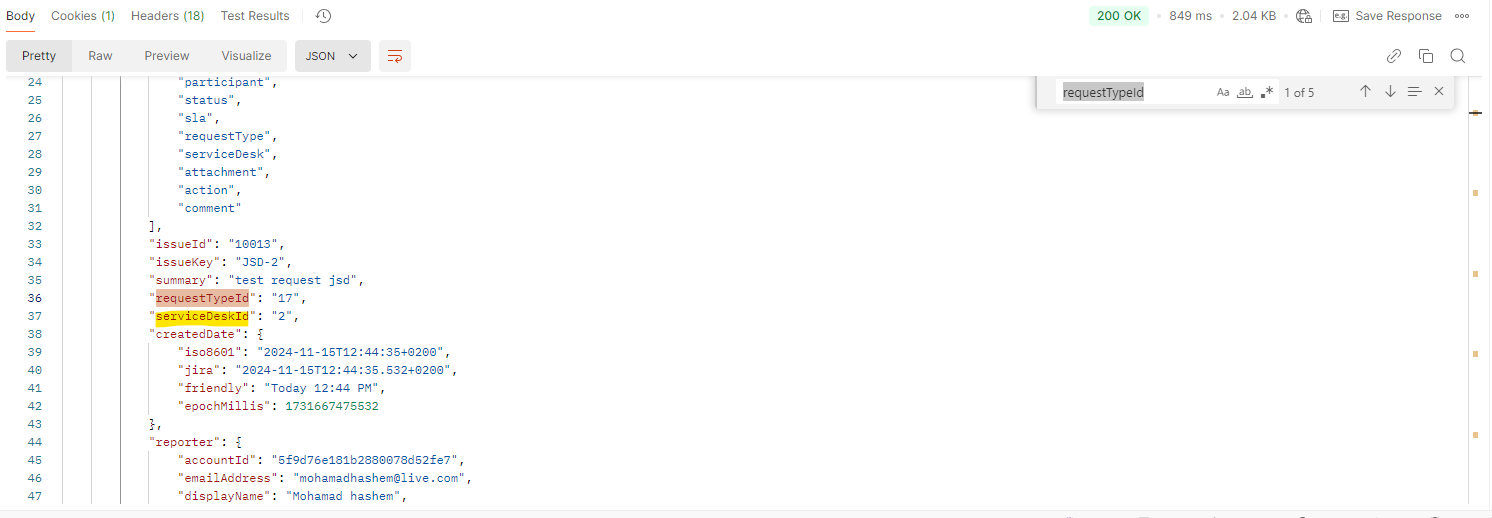
  "requestFieldValues": {

    "summary": "test create request jsd",

    "description": "test create request"

  }

}



* 1. Update a request:
     1. URL: https:// your\_domain.atlassian.net/rest/api/2/issue/issueKey //get issueKey from get all requests api value of issueKey
     2. Authorization: get token created before, use basic auth where email = your\_email and password = token\_generated
     3. Method type: PUT
     4. Body:

{

  "fields": {

    "summary": "Updated summary of the request 3",

    "description": "Updated description of the request2"

  }

}